ANEXA 1 - Indicatori de performanţă generali privind calitatea activităţii de furnizare

Nr. crt.	Indicator de performanţă general*	Tip CF	Ian.	Feb.	Martie	Apr.	Mai	Iunie	Iulie	August	Sept.	Oct.	Noiemb.	Dec.	Sem.I	Sem.II	An 2016
0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17
1.	*Durata medie de emitere a ofertelor de furnizare– art. 5 alin. (1) lit. a)*	casnic	2 zile	2 zile	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	2 zile	0.0	2 zile
		noncasnic mic	2 zile	2 zile	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	2 zile	0.0	2 zile
		noncasnic mare	2 zile	2 zile	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	2 zile	0.0	2 zile
		total	2 zile	2 zile	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	2 zile	0.0	2 zile
2.	*Durata medie de semnare a contractelor de furnizare – art. 5 alin. (1) lit. b)*	casnic	1 zile	1 zile	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	1 zile	0.0	1 zile
		noncasnic mic	1 zile	1 zile	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	1 zile	0.0	1 zile
		noncasnic mare	1 zile	1 zile	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	1 zile	0.0	1 zile
		total	1 zile	1 zile	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	1 zile	0.0	1 zile
3.	*Numărul de contestaţii justificate privind facturarea - art. 8 alin. (1) lit. a)*	casnic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		total	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
4.	*Numărul de contestaţii justificate privind facturarea, raportat la numărul de CF deserviţi - art. 8 alin. (1) lit. a)*	casnic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		total	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
5.	*Durata medie de soluţionare a contestaţiilor privind facturarea - art. 8 alin. (1) lit. b)*	casnic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		total	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
6.	*Numărul de locuri de consum reconectate pentru care furnizorul solicită reluarea în cel mult 4 ore- art. 9 alin. (3) lit. a)*	casnic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		total	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
7.	*Numărul de locuri de consum reconectate pentru care furnizorul solicită reluarea în mai mult de 4 ore- art. 9 alin. (3) lit.b)*	casnic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		total	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
8.	*Numărul de solicitări de modificare a tarifului reglementat de către clienţii casnici soluţionate în mai puţin de 10 zile lucrătoare -art. 10 alin. (3)*	**casnic**	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
9.	*Numărul de petiţii de tipul celor prevăzute la art. 11 alin. (1), reprezentând o contesta ţie justificată - art.11 alin (3) lit.a)*	casnic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		total	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
10.	*Durata medie de răspuns la peti ţiile prevăzute la art. 11 alin. (1) – art. 11 alin. (3) lit. b)*	casnic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		total	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
11.	*Durata medie de transmitere către OR a sesizărilor primite prin e-mail – art. 13 alin. (1) lit. a)*	casnic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		total	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
12.	*Durata medie de transmitere a sesizărilor primite în scris de la CF, prin poştă, fax sau direct la sediul furnizorului, inclusiv cele referitoare la accesul la reţea - art. 13 alin. (1) lit. b)*	casnic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		total	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
13.	*Numărul de linii telefonice disponibile CF pentru comunicarea cu furnizorul – art. 14 alin. (2) lit. a)*	**total**	**2**	**2**	-	-	-	-	-	-	-	-	-	-	**2**	-	**2**
14.	*Numărul de puncte unice de contact care asigură administrarea unui centru de telefonie, respectiv call-center, cu număr de apel gratuit sau cu tarif normal pentru informa ţii comerciale clien ţi - minimum 12 ore în zilele lucrătoare, care să aibă posibilitatea înregistrării numărului de apeluri şi a timpilor de a ştептare- art. 14 alin. (2) lit. b)*	**total**	**0**	**0**	-	-	-	-	-	-	-	-	-	-	**0**	-	**0**
15.	*Numărul de linii telefonice cu operator 24 ore din 24 - art. 14 alin. (2) lit. c)*	**total**	*0*	*0*	-	-	-	-	-	-	-	-	-	-	*0*	-	*0*
16.	*Numărul de linii telefonice cu număr de apel gratuit - art 14. alin. (2) lit. d)*	**total**	*0*	*0*	*0*	*0*	*0*	*0*	*0*	*0*	*0*	*0*	*0*	*0*	*0*	-	*0*
17.	*Numărul de linii telefonice cu număr de apel cu tarif normal -art. 14 alin. (2) lit. e)*	**total**	*2*	*2*	-	-	-	-	-	-	-	-	-	-	*2*	-	*2*
18.	*Numărul de reclamaţii privind schimbarea furnizorului primite de la CF proprii - art.15 alin. (2) lit. a)*	casnic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	**0**
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		total	0	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**
19.	*Numărul de reclamaţii privind schimbarea furnizorului primite de la CF deserviţi de alt furnizor - art. 15 alin. (2) lit. b)*	casnic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		total	0	0	0	0	0	0	0	0	**0**	**0**	**0**	**0**	**0**	**0**	**0**
20.	*Numărul de reclamaţii privind schimbarea furnizorului ajunse în instanţa de judecată -art. 15 alin (2) lit. c)*	casnic	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		total	0	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**
21.	*Numărul de reclamaţii privind schimbarea furnizorului finalizate în instanţa de judecată cu sentinţă defavorabilă furnizorului respectiv - art. 15 alin. (2) lit. d)*	casnic	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		total	0	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**

ANEXA 2 - Indicatori statistici privind activitatea de furnizare

Nr. crt.	Indicator statistic*	Tip CF	Ian.	Feb.	Martie	Apr.	Mai	Iunie	Iulie	August	Sept.	Oct.	Noiemb.	Dec.	Sem.I	Sem.II	An 2016
0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17
1.	*Numărul de încălcări ale duratei de emitere a ofertelor de furnizare - art. 5 alin. (4) lit. a)*	casnic	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		total	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
2.	*Numărul de compensa ţii plătite CF pentru nerealizarea nivelului garantat al indicatorului de performan ţă – art. 5 alin. (4) lit. b)*	casnic	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		total	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
3.	*Numărul de contesta ţii privind facturarea - art. 8 alin. (3) lit. a)*	casnic	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		total	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
4.	*Numărul de contesta ţii privind facturarea, raportat la numărul de CF deserviţi - art. 8 alin. (3) lit. a)*	casnic	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		total	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
5.	*Numărul de compensaţii plătite CF în cazul nerealizării nivelului garantat al indicatorului de performanţă - art. 8 alin. (3) lit. b)*	casnic	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		total	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
6.	*Numărul de încălcări ale timpului de răspuns la contesta ţiile privind facturile de energie electrică - art. 8 alin. (3) lit. c)*	casnic	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		total	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
7.	*Numărul de locuri de consum deconectate pentru neplata contravalorii facturii aferente activită ţii de furnizare – art. 9 alin. (6) lit. a)*	casnic	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		total	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
8.	*Numărul de compensaţii plătite CF în cazul nerealizării nivelului garantat al indicatorului de performanţă garantat - art. 9 alin. (6) lit. b)*	casnic	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		total	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
9.	*Numărul de încălcări ale timpului de comunicare către OR a solicitării CF de reluare a furnizării de energie electrică - art. 9 alin. (6) lit. c)*	casnic	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		total	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
10.	*Numărul de solicitări ale clien ţilor casnici privind modificarea tipului de tarif reglementat – art. 10 alin. (5) lit. a)*	**casnic**	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
11.	*Numărul de compensaţii plătite clienţilor casnici în cazul nerealizării nivelului garantat al indicatorului de performanţă- art. 10 alin. (5) lit. b)*	**casnic**	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
12.	*Numărul de încălcări ale timpului de soluţionare a solicitărilor de modificare a tarifului reglementat - art. 10 alin. (5) lit. c)*	**casnic**	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
13.	*Numărul total de petiţii primite, altele decât cele tratate în alte articole - art 11 alin. (5) lit. a)*	casnic	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		total	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
14.	*Numărul de petiţii reprezentând o solicitare de informaţii sau o propunere de îmbunătăţire referitoare la activitatea de furnizare- art. 11 alin (5) lit. b)*	casnic	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		total	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
15.	*Numărul de petiţii cu subiect nerelevant: reclamaţii nejustificate, destinatar greşit, solicitări informaţii care nu sunt referitoare la activitatea de furnizare – art. 11 alin. (5) lit. c)*	casnic	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		total	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
16.	*Numărul de compensaţii plătite în cazul nerealizării nivelului garantat al indicatorului de performanţă - art. 11 alin (5) lit. d)*	casnic	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		total	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
17.	*Numărul de încălcări ale duratei de răspuns la peti ţii, de tipul celor prevăzute la art. 11 alin. (1) - art. 11 alin. (5) lit.e)*	casnic	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		total	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
18.	*Numărul de sesizări primite, de tipul celor prevăzute la art. 12, alin. (3) şi (4) primite de la CF privind intermedierea rela ţiei CF – OR – art. 13, alin. (3), lit. a)*	casnic	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		total	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
19.	*Numărul de încălcări ale termenului de transmitere către OR a unor sesizări de tipul celor prevăzute la art. 12 alin. (3), (4) şi (5), respectiv către CF a răspunsurilor primite de la OR– art. 13 alin. 3 lit. b)*	casnic	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		total	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
20.	*Numărul de compensaţii plătite CF în cazul nerealizării nivelului garantat al indicatorului de performanţă – art. 13 alin. (3) lit. c)*	casnic	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		total	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
21.	*Numărul de locuri de consum pentru care CF au denun ţat unilateral contractul de furnizare în vederea schimbării furnizorului- art 15 alin. (3) lit. a)*	casnic	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	**0**
		total	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**
22.	*Numărul de locuri de consum care au fost preluate de către furnizor ca urmare a schimbării furnizorului de către CF - art 15 alin (3) lit. b)*	casnic	0	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**
		noncasnic mic	0	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**
		noncasnic mare	0	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**
		total	0	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**
23.	*Numărul de solicitări ale CF noncasnici mari de a primi compensaţii - art. 16 lit. a)*	**noncasnic mare**	0	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**
24.	*Numărul de compensaţii plătite - art 16 lit. b)*	casnic	0	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**
		noncasnic mic	0	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**
		noncasnic mare	0	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**
		total	0	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**
25.	*Numărul de neînţelegeri privind dreptul la compensaţii, aflate în litigiu - art 16 lit. c)*	casnic	0	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**
		noncasnic mic	0	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**
		noncasnic mare	0	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**
		total	0	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**
26.	*Numărul de locuri de consum deservite la începutul perioadei - art 17 lit. a)*	casnic	1	**1**	**1**	**1**	**1**	**4**	**4**	**5**	**5**	**0**	**0**	**0**	**1**	**5**	**0**
		noncasnic mic	158	**126**	**126**	**127**	**138**	**153**	**161**	**161**	**161**	**0**	**0**	**0**	**194**	**161**	**0**
		noncasnic mare	22	**18**	**19**	**19**	**31**	**38**	**44**	**44**	**44**	**0**	**0**	**0**	**40**	**44**	**0**
		total	181	**145**	**146**	**147**	**170**	**194**	**210**	**211**	**211**	**0**	**0**	**0**	**235**	**210**	**0**
27.	*Numărul de locuri de consum noi şi locuri de consum preluate în cursul perioadei - art 17 lit. b)*	casnic	0	**0**	**0**	**0**	**3**	**0**	**1**	**0**	**0**	**0**	**0**	**0**	**4**	**1**	**5**
		noncasnic mic	2	**0**	**1**	**14**	**10**	**7**	**0**	**0**	**0**	**0**	**0**	**0**	**36**	**0**	**36**
		noncasnic mare	0	**1**	**0**	**8**	**7**	**6**	**0**	**0**	**0**	**0**	**0**	**0**	**26**	**0**	**26**
		total	2	**1**	**1**	**22**	**20**	**13**	**1**	**0**	**0**	**0**	**0**	**0**	**66**	**1**	**67**
28.	*Numărul de locuri de consum pentru care au încetat contractele de furnizare a energiei electrice în cursul perioadei – art. 17 lit. c)*	casnic	0	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**
		noncasnic mic	0	**0**	**0**	**6**	**8**	**12**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**5**	**5**
		noncasnic mare	0	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**
		total	0	**0**	**0**	**6**	**8**	**12**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**5**	**5**
29.	*Numărul de locuri de consum deservite la sfârşitul perioadei - art 17 lit. d)*	casnic	1	**1**	**1**	**1**	**4**	**4**	**5**	**5**	**5**	**0**	**0**	**0**	**4**	**5**	**5**
		noncasnic mic	126	**126**	**127**	**141**	**148**	**159**	**161**	**161**	**161**	**0**	**0**	**0**	**161**	**156**	**156**
		noncasnic mare	18	**19**	**19**	**27**	**38**	**44**	**44**	**44**	**44**	**0**	**0**	**0**	**44**	**44**	**44**
		total	145	**146**	**147**	**169**	**190**	**207**	**211**	**210**	**211**	**0**	**0**	**0**	**210**	**206**	**206**
30.	*Numărul de locuri de consum deservite la sfârşitul perioadei, pentru care furnizorul a încheiat contractele de reţea - art 17 lit. e)*	casnic	1	**1**	**1**	**1**	**4**	**4**	**5**	**5**	**5**	**0**	**0**	**0**	**4**	**5**	**5**
		noncasnic mic	126	**126**	**127**	**141**	**148**	**159**	**161**	**161**	**161**	**0**	**0**	**0**	**161**	**156**	**156**
		noncasnic mare	18	**19**	**19**	**27**	**38**	**44**	**44**	**44**	**44**	**0**	**0**	**0**	**44**	**44**	**44**
		total	145	**146**	**147**	**169**	**190**	**207**	**211**	**210**	**211**	**0**	**0**	**0**	**210**	**206**	**206**
31.	*Numărul de contracte de furnizare existente, modificate prin acte adiţionale în cursul perioadei - art 17 lit. f)*	casnic	0	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**
		noncasnic mic	0	**0**	**0**	**1**	**10**	**1**	**0**	**0**	**0**	**0**	**0**	**0**	**12**	**0**	**12**
		noncasnic mare	0	**0**	**0**	**1**	**3**	**1**	**0**	**0**	**0**	**0**	**0**	**0**	**5**	**0**	**5**
		total	0	**0**	**0**	**2**	**12**	**2**	**0**	**0**	**0**	**0**	**0**	**0**	**15**	**0**	**17**
32.	*Energie electrică furnizată, în MWh, pe categorii de CF - art 17 lit. g)*	casnic	1	**1**	**1**	**2**	**4**	**5**	**2**	**4**	**5**	**0**	**0**	**0**	**12**	**12**	**24**
		noncasnic mic	386	**397**	**378**	**377**	**404**	**530**	**596**	**545**	**481**	**0**	**0**	**0**	**2,455**	**1,618**	**4,073**
		noncasnic mare	836	**713**	**726**	**998**	**1,821**	**2,022**	**2,046**	**2,084**	**2,178**	**0**	**0**	**0**	**7,135**	**6,288**	**13,423**
		total	1,224	**1,111**	**1,105**	**1,378**	**2,229**	**2,557**	**2,646**	**2,633**	**2,664**	**0**	**0**	**0**	**9,601**	**7,919**	**17,520**